



Not For Resale Policy

Introduction

Young Living Essential Oils offers the shipment of products on a Not For Resale (NFR) basis to countries where Young Living is not officially registered, provided it is permitted and legal to do so. To see a list of countries or markets where Young Living is registered, please visit www.youngliving.com.

International Ordering

Customers and distributors may order products or services directly from Young Living provided that the following apply:

- +Customers and distributors can order up to a three-month supply of Young Living products for two individuals per month.
- +Ordered products are for the personal use of customers, distributors, and immediate family that currently reside with the customer or distributor. These products are not for retail sale.
- +Customers and distributors residing in markets officially open for Young Living business can order products not available in their market from the United States on an NFR basis. If a product is available in the customer or distributor's local market then it cannot be ordered through the NFR program.
- +Orders may be placed via web, phone, fax, e-mail, or mail. Payment will be transacted in the customer or distributor's local currency.

International Shipping (excluding Canada)

Products will be shipped via FedEx International by default. DHL Express is also an available shipping option if requested. Both methods are traceable while en route.

If, upon import, products are delayed at customs, the customer or distributor will be considered the importer of record and thus be responsible for obtaining any products stopped at customs.

Each country has different customs importation environments and practices. Duties and other import taxes may be applicable to your purchase. The customer or distributor will be responsible for any such costs.

All customers and distributors who import products on an NFR basis are responsible for knowing the importation and customs laws of the relevant country. Young Living will not be responsible for any penalties associated with the violation of this policy.

International Returns (excluding Canada)

If a customer or distributor resides in either Europe or Japan, they are able to return NFR products to the local office or warehouse. Returns outside of these areas must be sent to the United States office. Return shipping fees are to be paid by the customer, unless otherwise permitted by Young Living.

To initiate the return process, the customer or distributor must contact the US office for a Return Merchandise Authorization (RMA). The US office will provide a confirmation number and the appropriate return address for the product. The credit, exchange, or replacement for the return will be processed once it is received at the Young Living location, unless otherwise permitted by Young Living.