



Sponsor Changes

As a member of Young Living, your downline is one of your greatest assets. Young Living strongly discourages any changes in sponsorships. To help protect this asset, members should not sponsor or attempt to sponsor any individual who is already under a different line of sponsorship. If members feel that they are not getting the necessary level of support from their sponsor, they are encouraged to consult with their next upline leader or call Member Services at 1.800.371.3515. Young Living will not approve sponsor change requests that it deems to be intended to manipulate the compensation plan. Problems of attitude, non-support, personality conflicts, or social preferences are not acceptable reasons for a change.

Within the first 5 days of enrollment:

- The member or the member's current enroller may contact Young Living Member Services to request a sponsor change.

Between 5–20 days of enrollment:

- The member or the member's current enroller may submit a written request to Young Living Resolutions via mail or email.

Obtain approval of the 3 direct active upline members after a member's first 20 days of enrollment:

- Member may submit a written request to Young Living Resolutions and pay the \$35 processing fee.
- Member must indicate in writing that he or she understands the existing downline will be forfeited.
- The member's 3 direct active upline must physically sign the Upline Approval Form.
- "Active upline" is determined by an upline having at least 100 PV each month for the last six months, or be Executive rank or higher.
- Member must identify a new sponsor.

With any of the above options, downline members would not be transferred with the member requesting the change. If the request is approved, downline members will roll up to the next active upline in the original organization. Young Living has the right to deny sponsor changes at any time and for any reason. Once all the approvals and/or requests have been received and the fee paid, if the request is not cancelled, the request will then be reviewed and processed. Young Living will notify the member of its decision.

Sponsor change requests and/or approval may be sent to Young Living Resolutions by:

Email: resolutions@youngliving.com (Emails must be sent from a unique email address on file with Young Living)
Fax: 1.866.203.5666
Mail: 3125 West Executive Parkway
Lehi, UT 84043

Thank you for your understanding and adherence to this important policy.